

Customer Address

Severn Bridges Group
Toll Admin Building
Passage Road
Aust
Bristol
BS35 4BD

Tel: 0843 353 5056

Web: www.highways.gov.uk

12th June 2018

Dear Tag customer,

Important action needed for your Severn Bridge TAG account - please amend the bank account details on your BACs or standing order payments to your TAG account.

What happened?

On Monday 8 January 2018, Highways England became responsible for the operation and maintenance of the Severn Bridges on behalf of the UK Government. Highways England is a Government-owned company which looks after the motorways and major A-roads across England. The previous private finance concession, operated by Severn River Crossings PLC (SRC), ended on 7 January 2018 and the SRC Company is now closing down.

What do I need to know?

We have noticed that you are still making payments to Severn River Crossings PLC for your TAG account. Since 8 January 2018, SRC has passed any payments to Highways England and your TAG account balance will have been amended. The SRC's bank account will soon be closed and you must change your standing order, or your TAG account will not be updated.

What do I need to do?

Please update the bank details for any TAG payments you pay directly from your account to **Highways England Company Limited** as follows:

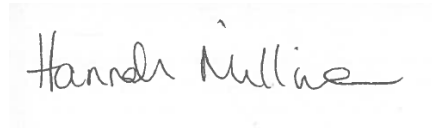
Lloyds TSB Bank Plc
Account number: **15972768**
Sort code: **30-80-12**
Reference: **Your Tag account number**

*****We are encouraging you to do this as soon as possible, to avoid any potential issues at the TAG lane*****

You will continue to be able to top-up your account through the payment portal on the website and our secure phone payments system as normal.

If you have any questions or would like additional information regarding these changes, please visit the news section of our website www.severnbridge.co.uk

Yours sincerely,



Hannah Milliner
General Manager,
Severn Bridges Group
Highways England

Severn Bridges (M4 and M48) daily charges since 8 January 2018

Vehicle Category	Daily charges (from January 8 2018)
Category 1 (Cars and other vehicles up to 9 seats)	5.60
Category 2 (Goods vehicles up to 3.5 tonnes, small buses)	11.20
Category 3 (Goods vehicles over 3.5 tonnes, large buses)	16.70